Tools & Tips for Attendees

Before attending ITSC 2021 - Virtual, be sure to read through these tools & tips to make the most out of your experience.

Check out the full conference schedule in advance to plan your days.

Test Your Equipment in Advance

- Please test and check your system at least 15 minutes prior to event. This includes your network connection, device battery life, and speakers.
- To attend or host a webinar and to view it in full screen, you'll need to be on the latest version of Chrome, Firefox, Safari, Edge, or Opera. Update or download browsers HERE.
- The minimum download and upload speed to join the room as an attendee without interruption is 2Mbps. Test your system HERE.

Control Your Environment as Best You Can

- Mute other devices that might interfere with your computer audio.
- Create a learning-conducive environment, eliminating as many distractions as possible. Close out of other tabs and mute notifications, if possible.
- Prepare your space with anything you may need during the virtual program (appropriate chargers, note-taking materials, water, snacks, etc.).

Troubleshooting Technical Difficulties

- NO PASSWORD IS NEEDED TO LOGIN! Simply use the email address you registered with to login and hit ENTER.
- The webinar technology runs on higher bandwidth. Please know that some WiFi connections may be spotty.
- TO VIEW PRESENTATIONS IN FULL SCREEN MODE: Click the X in the top right corner of the presentation window to close the screen, when you do so, 3 options will pop up, choose the 3rd option saying you are having technical difficulties and the screen will open in its own full browser window.
- Some networks cause slides to advance more slowly than others. If your slides are behind or you are having audio issues, please try to refresh the page.
- If some of the presentation screen is cropped of within a session, you may need to adjust the zoom percentage within your browser.
- If you have any problems within the Bravura platform, there will be a Help Desk available during the conference in the bottom right corner of the pages.

Engagement Through the Q&A Feature

- Questions for the presenters can be submitted through the Q&A function.
Frequently Asked Questions

• I need to make an update/transfer to my registration:
  o Please email itsc2021@rcsreg.com

• Who is the official vendor for the EDFAS Virtual Workshop?
  o Bravura – view company website at bravuratechnologies.com

• When will I have access to the virtual event platform?
  o 6:00 a.m. Eastern on Monday, May 24, 2021

• How do I log in to the virtual event platform?
  o The link to the virtual event is provided in your registration confirmation email. You will simply use the email address you registered with to login. **NO PASSWORD IS NEEDED TO LOGIN!**

• Are there networking opportunities? Where are they listed?
  o Yes. You can find them at https://www.asminternational.org/web/itsc-2021/event-info/networking

• Will sessions be recorded for access later?
  o Yes. The sessions will be available OnDemand for 30 days after the event through the same link as the live event, found in your registration confirmation email.

• Where can I find the attendee roster?
  o From the main lobby page, click on the Event Information on the left-hand side of the page. From there, you should see a link for Attendees in the left-hand column.

• What if I have a question during the live conference dates?
  o From any page of the platform, in the bottom right-hand corner, you will see the link “Click here for live support.”

• How can I connect with other attendees?
  o From the lobby, click on Event Information on the left side of the page, then click on the Attendees link on the left side of the page which will take you to the full attendee list. Click on the attendee name and you will see options to Request Appointment or Message them.

• How can I make an appointment with an exhibitor?
  o From the main lobby, click on the Exhibit Hall column on the right side of the page, which will take you to the Exhibitor list. Click on the Exhibitor company name and you will see options to Request Appointment or Message them.