Tools & Tips for Attendees

Before attending the IMAT – The Virtual Edition, be sure to read through these tools & tips to make the most out of your experience.

Check out the full conference schedule in advance to plan your days at https://www.asminternational.org/web/imat-virtual-event/technical1.

Test Your Equipment in Advance

• Please test and check your system at least 15 minutes prior to event. This includes your network connection, device battery life, and speakers.
• We recommend Google Chrome as the browser for the best experience.

Control Your Environment as Best You Can

• Mute other devices that might interfere with your computer audio.
• Create a learning-conducive environment, eliminating as many distractions as possible. Close out of other tabs and mute notifications, if possible.
• Prepare your space with anything you may need during the virtual program (appropriate chargers, note-taking materials, water, snacks, etc.).

Troubleshooting Technical Difficulties

• The webinar technology runs on higher bandwidth. Please know that some WiFi connections may be spotty.
• Some networks cause slides to advance more slowly than others. If your slides are behind or you are having audio issues, please try to refresh the page.
• If you have any problems within the Bravura platform, there will be a Help Desk available during the conference in the bottom right corner of the pages.

Engagement Through the CHAT Feature

• Questions for the presenters can be submitted through the Q&A function.
Frequently Asked Questions

• I need to make an update/transfer to my registration:
  o Please email imatvirtual2020@rcsreg.com

• Who is the official vendor for the IMAT - The Virtual Edition?
  o Bravura – view company website at bravuratechnologies.com

• When will I have access to the virtual event platform?
  o 8:00 a.m. Eastern on Monday, October 26, 2020

• How do I log in to the virtual event platform?
  o The link to the virtual event is provided in your registration confirmation email.

• Are there networking opportunities? Where are they listed?
  o Yes. You can find them at https://www.asminternational.org/web/imat-virtual-event/network

• Will sessions be recorded for access later?
  o Yes. The sessions will be available OnDemand for 30 days after the event through the same link as the live event, found in your registration confirmation email.

• Where can I find the attendee roster?
  o From the main lobby page, click on the Event Information virtual monitor on the left-hand side of the page. From there, you should see a link for Attendees in the left-hand column.

• What if I have a question during the live conference dates?
  o From any page of the platform, in the bottom right-hand corner, you will see the link “Click here for live support.”

• How can I connect with other attendees?
  o From Event Information, click on the Attendees link on the left side of the page which will take you to the full attendee list. Click on the attendee name and you will see options to Request Appointment or Message them.

• How can I make an appointment with an exhibitor?
  o From Event Information, click on the Exhibitors link on the left side of the page which will take you to the Exhibitor list. Click on the Exhibitor company name and you will see options to Request Appointment or Message them.